SAMFEX

Service & Maintenance Management for Hotels

Higher Guest Satisfaction and increased efficiency for the Engineering department.

THE CHALLENGE

Hotel Managers or Engineering Managers are well aware:

Paper chaos and hand made spreadsheets are used for the handling of service requests. These type of "systems" are proven to be inefficient and result in various mistakes and make it impossible to generate a structured service request analysis.

THE SOLUTION

Never again written notes!
Simplify your technical and guest service requests management with **SAMFEX** and keep it transparent! At any time Management, Guest Service Employee, Engineering Management and Technican are aware of what has to be done where and when.

Clearly structured work and maintenance schedules as well as easy to use task capturing for daily service requests guarantee a well organized work distribution. The status of each request is shown transparent to all authorized parties at any time.

In addition **SAMFEX** helps you to easily analyze the technical situation of your hotel and plan preventive maintenance work accordingly.

YOUR BENEFIT

SAMFEX offers clear benefits to your hotel:

- Higher guest satisfaction through efficient communication in the hotel
- Overview of all guest service requests
- Overview of all technical work in your hotel
- Strategic planning of all maintenance duties
- Intuitive user interface
- Energy saving hardware protects the environment and reduces costs
- Simple and clear licensing. One price!
- „made in Germany"

PRODUCT BY

MEFFEX

FAST
Implemented today, productive tomorrow: preconfigured system, rapid rollout by web based technology.

SIMPLE
We keep it simple: Easy to use, efficient application. Developed by hoteliers for hoteliers.

FUNCTIONAL
- Intuitive user interface
- Guest service requests
- Technical task management
- Preventive maintenance
- Dashboard
- Multi lingual
- Asset management
- Fexible web services

COST EFFICIENT
Energy saving hardware protects your environment and reduces your costs.
Our philosophy is a **greenone**.

PACKAGE PRICE (Europe)
3.200 Euro including 1 year software maintenance. Afterwards 35 Euro monthly software maintenance per installation. (price plus Vat.)

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